

CVS Caremark[®] Mail Service Pharmacy

Your medicines — your mailbox

With CVS Caremark Mail Service Pharmacy, get your medicines sent to your home — or wherever you choose.

This service is for medicines taken regularly to treat conditions like arthritis and high cholesterol.

There's no extra cost

This service is included with your pharmacy benefits. And it's a simple way to help you stay on track with your medicines.

Delivery perks

- **Fast reorders** with no trips to the pharmacy
- **Free standard shipping** to your home, job or wherever you choose
- **Privacy** because your medicines will arrive in unmarked, secure packaging

Your safety comes first. Registered pharmacists check each and every order. And if you have concerns or questions, you can call them anytime.

How to get started



Ask your doctor for your prescription

They can e-prescribe it to us. Or we can call your doctor for you. (Just let your doctor know we'll be calling in case they want to see you first.)



Request mail service pharmacy

Visit your member website at [Aetna.com](https://www.aetna.com), where you can also print out an order form to send to us.



Get refills your way

It's easy to reorder online, by phone or by mail.

In Idaho, health benefits and health insurance plans are offered and/or underwritten by Aetna Health of Utah Inc. and Aetna Life Insurance Company. For all other states, health benefits and health insurance plans are offered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company, Aetna HealthAssurance Pennsylvania Inc. and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Utah and Wyoming, by Aetna Health of Utah Inc. and Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

Right at home

Save time, skip the line

Once you're a member, if you need help, just call us at the number on your ID card.

What you'll pay

It depends on your plan. You may pay less through mail service delivery than at a retail pharmacy. To know for sure, just check your plan details.

Know the cost of your medicines ahead of time

How? Once you're a member, just sign in to your member website at **Aetna.com** to estimate your costs.

You can also do a lot more while you're there. Like find a retail pharmacy, check on your order and even ask a pharmacist a question.



Quick without the hassle.

Get your regular medicines through CVS Caremark Mail Service Pharmacy.

THIS IS NOT INSURANCE. THIS IS AN ADDITIONAL SERVICE AVAILABLE WITH THE MEDICAL PLAN.

CVS Caremark Mail Service Pharmacy and Aetna are part of the CVS Health® family of companies.

This material is for information only. Health benefits and health insurance plans contain exclusions and limitations. Information is believed to be accurate as of the production date; however, it is subject to change. Refer to **Aetna.com** for more information about Aetna plans.

Policy forms issued in Oklahoma include: HC COC00010, AL COC00010.

Policy forms issued in Idaho by Aetna Life Insurance Company include: GR-29/GR-29N, AL HGrpPol 05, AL SG HGrpPol 03.

Policy forms issued in Idaho by Aetna Health of Utah Inc. include: HI HGrpAg 05, HI SG HGrpAg 03.

Policy forms issued in Missouri include: AL HGrpPol 01R5, HI HGrpAg 05, HO HGrpPol 04, AL SG GrpPolAmend 2020 01, HI SG GrpAgAmend 2020 01, HI HGrpAg SG 01R.